Terms of Website Use

This page (and the documents it refers to) tells you the terms on which you may use our website www.keyandcompass.co.uk (our site). We may change these terms from time to time. You should therefore check these terms each time you visit our site for any changes. These terms were last updated on **14 April 2025**. By using our site, you accept these terms of use and agree to abide by them. If you do not agree to these terms of use, please do not use our site. It is your responsibility that anyone who accesses our site through your internet connection is aware of these terms and complies with them.

About Us

I am a sole trader Christabel Tingay trading as Key and Compass
You can get hold of me using the contact form at https://keyandcompass.co.uk/contact/

Personal data

For information about how we collect and use your personal information, please see our privacy notice. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.

Site availability and access to the site

Our site is aimed at website visitors based in the United Kingdom. The content on the site may not be appropriate or available for use in locations outside of the United Kingdom.

We permit access to the site on a temporary basis and we may amend, suspend or indefinitely withdraw the site, without notice to you.

You may only use our site for lawful reasons.

Whilst we try to make this site available at all times, we make no promises that it will be available at all times and we will not be liable if the site is unavailable for any period of time, for whatever reason. Access to the site may be restricted or the site may be unavailable to allow us to repair, maintain or improve the site. We do not guarantee that access to the site will be uninterrupted.

Reliance on content

The content on our site (including links to other sites and resources provided by third parties) are for information only, and we shall not be liable for any use of, our reliance on, such materials. You should always obtain your own professional advice before taking any action or refraining from doing something based on the content of our site. We use reasonable endeavours to provide content which is up to date, but we do not warrant, represent, promise or guarantee that the content on our site is up to date or accurate.

The site may contain links to third-party websites. We are not responsible for the content on any linked website and we accept no responsibility for any loss or damage suffered due to your use of them. We provide these links as we believe it may assist you and other visitors to our site but by providing the link we do not in any way approve the linked website or anything contained therein.

Viruses and bugs

We do not guarantee that our site will be free from viruses, bugs or other harmful code or programs. It is your responsibility to ensure that the equipment and devices you use to access our site are installed with up to date and sufficient anti-virus software.

Prohibited Use of Our Site

You must comply with our terms of website use set out in this policy, and use our site for lawful purposes only. In particular, you must not use our site for the uses listed (without limitation) below:-

- any fraudulent activity;
- any activity which breaches any applicable law or regulation, whether national or international;
- any activity which may cause or result in harm to a child under 18 years of age;
- sending unsolicited advertising or other content (spam), or entering into any arrangement for such material to be sent;
- reproducing, selling or otherwise handling our site or its contents in breach of our terms of website use;
- knowingly introducing to our site, or transmit or attempt to transmit to any other site, computer or network, viruses, trojans, worms, logic bombs or other material, code or programme which is malicious or technologically harmful;
- attempting to gain unauthorised access to our site, our software, our server, or any server, computer or database connected to our site; or
- attacking our site via a denial-of-service attack or a distributed denial-of service attack.

By failing to comply with this provision, you would commit a criminal offence and your right to use our site will cease immediately and we will report your actions to the relevant authorities. We may take any other action as we consider necessary.

Our Liability

We will not be liable for any loss or damage arising out of or in connection with your use of or reliance on any content on our site. To the fullest extent permitted by law we exclude all liability for loss or damage arising out of or in connection with your use of our site (including any inability to use our site). This exclusion covers, but is not limited to, liability for:

- any direct loss;
- any loss of business, profit or contracts;
- any loss of data;
- wasted management or office time;

- any loss of revenue, anticipated savings or goodwill;
- any indirect or consequential loss; or
- any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

The material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we hereby expressly exclude all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.

If you are a consumer, then none of these exclusions or limitations or other terms in these terms affect your rights under consumer law. Nothing in this section or these terms shall exclude or place limits on any liability which cannot be excluded or limited by applicable law.

Intellectual Property Rights

We are the owner or licensee of all intellectual property rights on this site and in the material and content published on it. These are protected by worldwide intellectual property laws and we reserve all such rights.

You must not use any part of the materials on our site for commercial purposes without a licence from us or our licensors. You may not reproduce in any format (including on another website) any part of our site (including content, images, designs, look and feel) without our prior written consent.

We grant to visitors of the site a non-exclusive revocable licence to view and print the content appearing on the site or any part of it for personal use only, subject to the following conditions:

- you may print one copy for your own personal use (but not for commercial use);
- you may download extract(s) from our site for your own personal use (but not for commercial use);
- you must not delete any copyright notice from any content which you print or download;

If you print or copy any content from our site without complying with these terms then your right to access our site will end immediately and you must destroy, delete or return any copies of the content when and how we instruct you to.

Links to our site

You may link to any public page on our site provided you do so in a way that is fair and legal, and does not damage our reputation or take advantage of it. You must ensure that the link does not in any way suggest that there is any kind of association between us and does not suggest that we promote or endorse you in any way. We reserve the right to withdraw linking permission without notice.

Our site must not be framed on any other site.

If you wish to make any use of material on our site other than that set out above, please contact us.

Law and Jurisdiction

If there is ever any dispute between you and us, then it will be resolved using the law of England and Wales. If you live in England or Wales, we both agree respectively that proceedings will be brought in the English courts. However, if you live in Scotland, you can bring proceedings in Scottish or English courts and if you live in Northern Ireland you can bring proceedings in Northern Irish or English courts.

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